

# Don't forget your volunteers!

*Some of us might find that we now have some spare time on our hands and are looking for ways to keep ourselves busy, while remaining engaged in our work and socially connected. If that's you, now could be the perfect time to reach out and re-engage with your tuckshop volunteers, particularly those who may not have been as engaged as they use to be.*

## Re-connect

Give your volunteers a quick phone call or message them via Facebook Messenger to check in with them, ask how they are doing and remind them that you value their contribution and look forward to seeing them back in the tuckshop when school resumes. Don't be shy about asking them to commit to a roster slot!



## Ask your volunteers for some feedback

Now is also a great time to get some valuable information from your volunteers about how they see their role on your tuckshop team. One way to do this is to ask them to write down what they do when they volunteer in the tuckshop. Even though you might think you know what they are doing and have given them a position description, it's a great way to see their job through their eyes and you might be surprised at the answers you get. You may find out some volunteers are doing much more than you realise and have some great ideas to share; or you might find that some volunteers are doing tasks that they shouldn't be doing which need to be addressed.

## Stay connected

Some of our volunteers may be feeling a little isolated now that their tuckshop shifts have been put on hold. For many, volunteering at the tuckshop or school is an important part of their social life, so why not set up a regular get together with your tuckshop team via Facebook Messenger using the video link (contact us at QAST if you aren't sure how to do this and we can help you set it up). Not only is this a great way to stay in touch with friends and colleagues it can be a great way to get new ideas for the tuckshop. During one of your catchups schedule some time for a brain storming session, who knows what brilliant ideas will come from it.



**Most importantly remember that these are suggestions only, and have been made keeping in mind that there are convenors who are working from home and looking for some additional tasks to do.**